This handbook has been developed for the Community Supervision Officers (CSO), as a guideline of what to expect when visiting a juvenile offender at the Kansas Juvenile Correctional Complex (KJCC). While not completely exhaustive, it will serve as a general framework of visitation protocol. Please review this handbook carefully, as it will make your visits to the JCF smoother and more efficient.

**Scheduling a visit**

- All visits between the ISO and Juvenile Offender are to be scheduled at least 48 hours prior to when the visit is taking place. If 48-hour notice is not possible, arrangements should be made as early as possible. Early notice allows the facility to plan for staff coverage and room availability.

- All visits are to be scheduled with the KJCC Records Department. See page 4 for facility contact information.

- When possible, check with the corrections counselor (CCII) about optimal times of day to visit the youth. There are some parts of the day (facility count time) that are difficult to get youth escorted to a visiting location.

- Please arrive approximately 10-15 minutes before the scheduled visit, as this allows time for you to pass through the security checks and for the youth to be escorted to visitation.

- If you are running late for the meeting, call approximately 30 minutes prior to the meeting to inform the records department. If you cannot reach the records department regarding your arrival, please contact the facility operator who can relay the message to the appropriate individual.

**Security**

All visitors must pass through a security check, including a metal detector, x-ray machine (for bags), and a possible pat down search. Please follow these guidelines to ensure quick processing into the facility.

- Please bring and wear any county identification. It must be worn in an area that is easy to see, such as the collar or shirt pocket. If you do not have your agency’s identification with you, please bring a photo ID (such as a DL) and you will be provided a visitor’s badge while at the facility.

- No tobacco products, alcohol or drugs are allowed into the facilities. Violations will result in termination of the visit and future visitation privileges.
o Prescription drugs may be allowed in the visit, but only in the amount that is necessary for the duration of the visit.

o No food is allowed in the visit.

o No packages, purses, backpacks, or bags will be allowed into the visit.

o No cell phones, blackberries or pagers or watches that connect directly to cell service allowed in the visit.

o You may have no more than $10.00 cash on your person.

o We have lockers in our lobby that are available for your use. You may obtain a key from the officer working the security desk and store your belongings in the locker.

Notebooks, writing utensils and necessary paperwork are allowed into the visit as long as they are work-related.

If an exception is needed to these rules, as to what can be brought into the visit, prior arrangements may be made with the facility superintendent.

**Dress**

As a representative of your community supervision agency and a role model for the youth, please dress appropriately for the visit. The following dress will be considered inappropriate and should not be worn during the visit:

- Short shorts, short dresses, or short skirts
- Garments with plunging necklines or anything that expose any part of the abdomen, lower chest area, or the back below the shoulder blades
- Garments that fit very tightly, including spandex, slacks, leggings or tight knit tops
- Garments with pictures or language that may be considered profane or offensive. This includes articles of clothing that encourage or promote the use of illegal drugs or alcohol
- Please do not wear jeans or pants with holes.
Kansas Juvenile Correctional Complex

1430 N.W. 25th St.
Topeka, KS 66618-1499
Phone: 785-354-9800
Fax: 785-354-9878

Megan Milner, Superintendent (x7196)

Candice Byrd, Deputy Superintendent (x7194)

Records Department (x7203 or x7187)