



10895 Grandview Dr. Suite 200  
Overland Park, KS 66210

## UNITED KANCARE FOSTER CARE DESKAID

The Customer Care Professionals answering inbound calls will authenticate by asking for the following information

Members name    Medicaid ID Number    Date of Birth (DOB)

The Customer Care Professional s will answer most benefit questions. Clinical or program specific questions will be referred to identified foster care contacts listed in the 2<sup>nd</sup> grid below

UnitedHealthcare’s dedicated Foster Care email box is : [mailto:ks\\_fostercare@uhc.com](mailto:ks_fostercare@uhc.com)

Information	Contact information
United Healthcare Member Services	1-877-542-9238
United Healthcare Provider Services	1-877-542-9235
United Healthcare Behavioral Health Services	1-855-802-7095
United Healthcare Optum RX	1-913-333-4002 <a href="mailto:jennifer.murff@uhc.com">jennifer.murff@uhc.com</a>
SkyGen Dental	<a href="http://skygenusa.com/Find-a-Dentist.htm">http://skygenusa.com/Find-a-Dentist.htm</a> 1-262-946-4400.
Opticare Optometry	1-800-531-2818 <a href="mailto:networkmanagement@opticare.net">networkmanagement@opticare.net</a>
Logisticare	1-800-243-5560 ext. 212 <a href="mailto:ritap@logisticare.com">ritap@logisticare.com</a> Regional Manager 877-796-5847 to set up ride 877-796-5848 to call for pick up/cancel or change ride

Contact name	Title	Email address
Melody Dowling	Health Services Director	<a href="mailto:melody_dowling@uhc.com">melody_dowling@uhc.com</a>
Sandra Berg	Behavioral Health Executive Director	<a href="mailto:sandra.berg@uhc.com">sandra.berg@uhc.com</a>
Jenny Beaven	SED & Autism Waiver	<a href="mailto:Jennifer.beaven@optum.com">Jennifer.beaven@optum.com</a>
Lori Libel	Assoc. Director Clinical Programs	<a href="mailto:Lori_libel@uhc.com">Lori_libel@uhc.com</a>
Angela Webb	Foster care Care Coordinator	<a href="mailto:Angela_M_Webb@uhc.com">Angela_M_Webb@uhc.com</a>
Megan McKnight- Oswald	Foster Care Care Coordinator	<a href="mailto:megan_l_mcknight-oswald@uhc.com">megan_l_mcknight-oswald@uhc.com</a>
Tawnya Hamilton	Technology Assistance Waiver (TA)	<a href="mailto:tawnya_j_hamilton@uhc.com">tawnya_j_hamilton@uhc.com</a>
Becky Smith	Intellectual and Developmental Disability Waiver (IDD)	<a href="mailto:rebecca_l_smith@uhc.com">rebecca_l_smith@uhc.com</a>