

## KanCare Contact Phone List

Eligibility	
<b>KanCare Clearinghouse – Family Medical</b> PO Box 3599 Topeka, KS 66601	1-800-792-4884 1-800-498-1255 (fax) Family Medical 1-800-264-6285 (fax) E&D Medical
<b>Medicaid Provider Fraud</b>	(785) 368-6220

Customer Service	
<b>KMAP Customer Service Center – FFS Consumers</b>	1-800-766-9012

KanCare – Customer Service	
<b>Managed Care Enrollment Center (changing MCO choice)</b>	1-866-305-5147
<b>Amerigroup</b>	1-800-600-4441 1-800-855-2880 (TTY)
<b>Sunflower</b>	1-877-644-4623 1-888-282-6428 (TTY)
<b>United</b>	1-877-542-9238 711 (TTY)

Transportation Services – Scheduling Rides	
<b>Medicaid FFS consumers</b>	1-800-766-9012
<b>Amerigroup – Access2Care</b>	1-855-345-6943
<b>Sunflower – Logisticare</b>	1-877-644-4623
<b>United – Logisticare</b>	1-877-796-5847

Pharmacy	
<b>Medicaid FFS</b>	Providers 1-800-933-6593 Consumers 1-800-766-9012
<b>Amerigroup</b>	Providers 1-800-454-3730 Consumers 1-800-600-4441
<b>Sunflower</b>	Providers 1-877-249-2718 Consumers 1-877-644-4623
<b>United</b>	Providers 1-877-305-8952 Consumers 1-877-542-9238