



10895 Grandview Dr. Suite 200  
Overland Park, KS 66210

## UNITED KANCARE FOSTER CARE DESKAID

The Customer Care Professionals answering inbound calls will authenticate by asking for the following information

Members name    Medicaid ID Number    Date of Birth (DOB)

The Customer Care Professional will answer most benefit questions. Clinical or program specific questions will be referred to identified foster care contacts listed in the 2<sup>nd</sup> grid below

**UnitedHealthcare's dedicated Foster Care email box is: [ks\\_fostercare@uhc.com](mailto:ks_fostercare@uhc.com)**

Information	Contact information
United Healthcare Member Services	1-877-542-9238
United Healthcare Provider Services	1-877-542-9235
United Healthcare Behavioral Health Services	1-877-542-9238
United Healthcare Optum RX	(651) 414-8698 <a href="mailto:sunny.bounyalath@uhc.com">sunny.bounyalath@uhc.com</a> <a href="mailto:PharmacyCSKS_DL@ds.uhc.com">PharmacyCSKS_DL@ds.uhc.com</a>
SkyGen Dental	<a href="https://Dental   Find Care (werally.com)">https://Dental   Find Care (werally.com)</a> 1-877-542-9238
MARCH Vision	<a href="https://wf.myuhcvision.com/MWP/Landing">https://wf.myuhcvision.com/MWP/Landing</a> 1-877-542-9238
ModivCare	1-800-524-9238

Contact name	Title	Email address
Melody Dowling	Health Services Director	<a href="mailto:melody_dowling@uhc.com">melody_dowling@uhc.com</a>
Betsy Henderson	Behavioral Health Executive Director	<a href="mailto:betsy_henderson@optum.com">betsy_henderson@optum.com</a>
Jenny Beaven	SED & Autism Waiver	<a href="mailto:Jennifer.beaven@optum.com">Jennifer.beaven@optum.com</a>
Megan McKnight-Oswald	Foster Care Liaison	<a href="mailto:megan.mcknight-oswald@uhc.com">megan.mcknight-oswald@uhc.com</a>
Tawnya Hamilton	Technology Assistance Waiver (TA)	<a href="mailto:tawnya_j_hamilton@uhc.com">tawnya_j_hamilton@uhc.com</a>
Becky Smith	Intellectual and Developmental Disability Waiver (IDD)	<a href="mailto:rebecca_l_smith@uhc.com">rebecca_l_smith@uhc.com</a>