

714 S.W. Jackson St.  
Suite 300  
Topeka, KS 66603



Phone: (785) 296-3317

Fax: (785) 296-0014

kdocpub@ks.gov

www.doc.ks.gov

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Jeff Zmuda, Secretary

Laura Kelly, Governor

To: Juvenile and Adult Facility Residents and Family Members

From: Jeff Zmuda, Secretary

Date: February 24, 2021

Re: Coronavirus and KDOC updates

We are now in our third week of offering COVID-19 vaccinations to staff and residents. We continue to be on track for completion in eight to ten weeks in all facilities. However, our estimates are based on the amount of vaccine allotted to us each week by KDHE and the numbers of staff and residents who accept the vaccine. This means the process may go faster or slower, depending on those variables.

Information regarding progress on resident vaccinations can be found on the KDOC website at <https://www.doc.ks.gov/kdoc-coronavirus-updates/covid-19-vaccinations> and we will provide this information in our data update to residents and families each week. If you have not already done so, please take the opportunity to review information about the vaccines so that you are prepared to decide what is best for you individually. One source of information is [Vaccine Info | KDHE Vaccine KS \(kansasvaccine.gov\)](#). Residents can access information within the facility. Our mitigation measures will remain in place for the foreseeable future. Please wear a mask, wash your hands regularly and social distance as much as you can.

KDOC is in the process of getting our facilities up and running with GTL. (The contractor is ICS Corrections, Inc., so you may see that name from time to time.) GTL replaces Jpay as the banking and e-communication solution for our residents. Progress was slowed by a change in the vendor for the tablets and kiosks in each facility, but as of this week all facilities are connected to the new service and tablets are available. The multi-user Kiosks are still being installed at some locations. KDOC will continue to ensure that all resident inboxes and/or saved messages from January 1, 2019 to current are transferred over to the new GTL system, though this may take some time.

Residents can use the Kiosks or GTL tablets to send and receive messages, check bank balances, order commissary (inmate phone ordering will continue), and make changes to their PAN list. Tablets will be checked out and checked in according to facility rules. Currently, KDOC provides a ratio of one tablet for every four residents.

**Please note:** Families and loved ones will still use Jpay to deposit funds in the resident's trust account for use within the facility. However, to send electronic mail and content to a resident, families and loved ones will use <https://www.gettingout.com/messages-photos/>

If you have questions or need assistance, see <https://www.doc.ks.gov/facilities/inmate-communications> or contact [Kristin.Finlay@ks.gov](mailto:Kristin.Finlay@ks.gov) 785-746-7542.



Photo Sharing lets your friends & family share special moments and occasions with you.

Compartir Fotos permite a sus amigos y familiares compartir con usted momentos y ocasiones especiales.



Messages are short, digital conversations, and a really easy way to chat with your loved ones.

Los Mensajes son conversaciones digitales cortas, y una manera realmente fácil de platicar con sus seres queridos.



Education gives you access to things like basic education, GED prep and life skills.

La Educación le da acceso a cosas como educación básica, preparación para el GED y habilidades para la vida.



Commissary allows you to easily manage your budget and order things you need.

La Tienda le permite a usted controlar su presupuesto y ordenar artículos que necesita.



Tablet Help is an app on the free profile with helpful tips on how to use the tablet.

La Ayuda para Tableta es una aplicación en el perfil gratuito con consejos útiles sobre cómo usar la tableta.



Video Messaging lets your friends & family share special moments and occasions with you.

Mensajería de vídeo permite a tus amigos y familiares compartir momentos y ocasiones especiales con usted.

# Message = Each Other! = (¡Intercambia Mensajes!)

## How?

(¿Cómo?)

- 1 Add your friend or family as a contact.  
(Agrega a tu amigo o familia como contacto)
- 2 Send them a message from the tablet.  
(Envíales un mensaje desde la tablet)
- 3 They reply on their home computer or mobile device.  
(Responden en su computadora personal o dispositivo móvil.)

Staying in touch is that easy!

(¡Mantenerse en contacto es así de fácil!)

Send them to [www.gettingout.com](http://www.gettingout.com)  
to create an account  
(Envíalos a [www.gettingout.com](http://www.gettingout.com)  
para crear una cuenta)