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Jeff Zmuda, Secretary

Laura Kelly, Governor

To: Juvenile and Adult Facility Residents and Family Members

From: Jeff Zmuda, Secretary

Date: October 20, 2021

Re: Coronavirus and KDOC updates

Effective October 26, 2021 the rates for calling services will be reduced to comply with new FCC (Federal Communications Commission) rulings. The new rates are included with the message.

Last week you received a message regarding the influenza vaccination clinics scheduled in all facilities. We are sponsoring similar clinics for staff. Flu is a contagious respiratory disease that can lead to serious illness, hospitalization, or even death and it is recommended that everyone six months and older get an annual flu vaccine. Getting a flu vaccine is more important than ever during 2021-2022 to protect yourself and the people around you from the flu, and to help reduce the strain on our healthcare systems who continue to respond to the COVID-19 pandemic.

As a way to encourage KDOC residents to get a flu shot, we have set up a \$5.00 incentive for each resident receiving the vaccine. That amount will be deposited in your account to use for canteen purchases, phone calls or any allowable use you decide. This amount should appear in your account within 10-14 business days of your vaccination.

Last April KDOC launched a new software system called Athena. This is a data management system replacing the four decades old OMIS system and the JCFS system. Our staff continue to undergo training on the system to increase staff efficiency, improve data security and ultimately improve results. Our end goal is to provide better support and services to residents and those under supervision.

Staff shortages continue to be at the top of the list of challenges we face at the Kansas Department of Corrections (KDOC) and include not only uniformed staff, but parole, unit team, and virtually all areas of KDOC. This impacts our staff through longer days and work weeks or by taking on extra duties and assignments so that we continue to meet the safety, security and programming needs of our department and communities.

Unfortunately, this has also started to impact our residents. I know that changes in routines and day to day activities create stress and tension. I hope that we can all meet these disruptions with patience and understanding. We are working very hard to recruit, hire and train new staff. It may help to know that many correctional organizations across the country are working through circumstances similar to or more dire than ours. KDOC will continue to pursue a number of strategies we believe will make a difference and improve this situation over time.

See calling rate decrease information on next page.

KANSAS DEPARTMENT OF CORRECTIONS

NOTICE TO RESIDENTS

FCC Calling Rate Change

Effective Tuesday, October 26, 2021, calling rates will be decreased as follows to remain in compliance with the most recent Federal Communications Commission's Order.

Call Type	Per Minute Rate	Cost of a 15-Minute Call*
Local	\$0.14	\$2.10
Intralata/Intrastate	\$0.14	\$2.10
Interlata/Intrastate	\$0.14	\$2.10
Interstate	\$0.14	\$2.10
International	\$0.14	\$2.10

**Rates shown do not include associated tax.*

FUNDING FEES FOR PRE-PAID COLLECT ACCOUNTS	
Fee Description	Amount
Pre-Paid Collect Funding Fee charged for funding an account via IVR, website, etc.	\$0.00 per deposit
Pre-Paid Collect Funding Fee charged for funding an account via live agent.	\$0.00 per deposit
Pre-Paid Collect Funding Fee charged for funding an account via Western Union Swift Pay.	\$5.50 per deposit

