

KANSAS DEPARTMENT OF CORRECTIONS

**ATTENTION:**

**The provider for inmate telephone service is CENTURLINK. The customer service telephone number for called parties to set up a pre-paid account is 855-698-0010.**

**GENERAL DIALING INSTRUCTIONS**

*How to place a call:*

- 1) Lift the handset:
- 2) Select language:  
"Press 1 for English"  
"Press 2 for Spanish"
- 3) Enter your PIN number followed by #.
- 4) Press 0 to make a collect or pre-paid collect call.  
Press 1 to make an inmate pre-paid call.
- 5) Please enter the area code + telephone number.

**NOTE: The area code must be entered for all calls, including local calls.**

**NEW CALLING RATES**

**COLLECT & PRE-PAID COLLECT**

<i>Call Type</i>	<i>Surcharge</i>	<i>Per Minute Fee</i>
<b>Local:</b>	<b>\$0.00</b>	<b>\$0.18</b>
<b>Intralata:</b>	<b>\$0.00</b>	<b>\$0.18</b>
<b>Intrastate:</b>	<b>\$0.00</b>	<b>\$0.18</b>
<b>Interstate:</b>	<b>\$0.00</b>	<b>\$0.18</b>

**DEBIT**

<i>Call Type</i>	<i>Surcharge</i>	<i>Per Minute Fee</i>
<b>Local:</b>	<b>\$0.00</b>	<b>\$0.17</b>
<b>Intralata:</b>	<b>\$0.00</b>	<b>\$0.17</b>
<b>Intrastate:</b>	<b>\$0.00</b>	<b>\$0.17</b>
<b>Interstate:</b>	<b>\$0.00</b>	<b>\$0.17</b>
<b>International:</b>	<b>\$0.00</b>	<b>\$0.60</b>

**The called party will not be charged any set-up or processing fees by CenturyLink associated with pre-paid collect accounts.**

**Pre-paid collect accounts may also be set up online at no cost:**

[www.icsolutions.com](http://www.icsolutions.com)



**REMEMBER**

**CALL CONTROLS ARE IN PLACE**

- \* CALLS MAY BE RECORDED AND MAY BE SUBJECT TO MONITORING
- \* CHAIN DIALING AND/OR DIALING EXTRA DIGITS IS NOT PERMITTED